

USA North Damage Prevention Update

Know what's below. Call 811 before you dig.

New Building Signage

In March, we watched the installation of our new building signage. It was an interesting process that took a few hours, the results are very impressive!



USA North Caltrans Tour

The Public Relations Department spent several days presenting the California Excavation Laws to Caltrans offices in Salinas, Stockton, Friant and Merced. Our favorite site was the outdoor presentation done at Lake Millerton in Friant. The large group of over 100 Caltrans workers enjoyed the meeting, followed by plenty of sunshine and a BBQ lunch. Thank you, Caltrans for inviting us to speak at your safety meetings.



2011 Website Off to a Great Start!

Jan/Feb/Mar 2011 vs. Jan/Feb/Mar 2010
Total Site Visits + 63%
Check it out for yourself! www.usanorth.org



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GPS Mapping

In order to meet the needs of our members and the contractors USA North is now providing GPS Mapping (electronic white lining) for our contractors who are using the E-ticket feature on our website.

This new feature allows the excavator to download GPS points directly into their E-ticket, eliminating the task of manually mapping out each location request.

In order to use this feature you must have a GPS or application that saves the points as .gpx or .nmea files. Look for demonstrations of this program at our future SAFE presentations. If you have questions you can call our IRTHNet Technical Support at: 945-798-9504



2011 CGA Annual Meeting Huge Success

The Common Ground Alliance 2011 meeting was an excellent venue to learn about the industry's plans for damage prevention awareness that benefits all stakeholders. It is always a top priority for USA North to attend as it allows us to network with many of the key leaders in the industry.

This year more than 670 attendees gathered for the CGA meeting and breakfast making it the most well attended annual meeting ever.

Plan ahead and put March 6th-8th, 2012 meeting dates on your calendar. Held at the Rio All Suites Hotel & Casino, Las Vegas, Nevada.

National Safe Digging Month

April was National Safe Digging Month. USA North and our members showed their support in Central/Northern California and Nevada. National Safe Digging Month is supported by the Common Ground Alliance and One-Call Centers throughout the country.

We were very pleased to see our Member CPN Pipeline participating in the promotion of Safe Digging Month, with the LED sign overlooking Highway 4, in Contra Costa County.



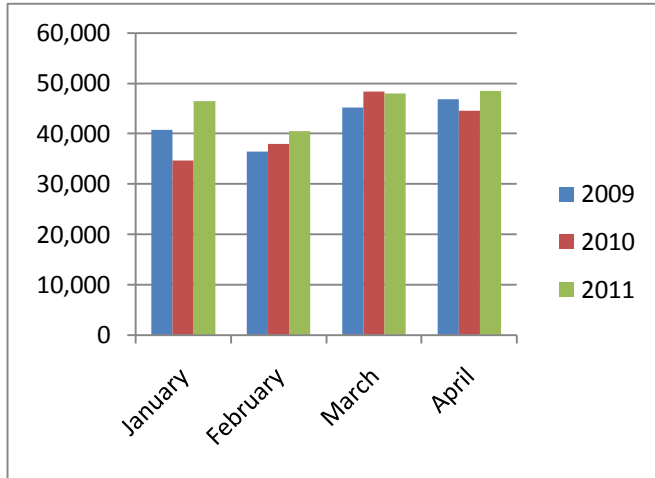
Several of our members took advantage of the generous donation of 811 banners that Pacific Gas and Electric gave to us. The banners ended up in South Lake Tahoe, Sacramento, and Nevada to name a few.

Thank you and we look forward to next year's National Safe Digging Month and the opportunity to increase the awareness of safe digging practices.

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Ticket Statistics



USA North's Ticket Volume is up by 11% since last year. This increase could be a sign that our sagging economy is recovering. Higher ticket volumes also suggest that more people are aware of our **FREE** safety service.

Our Public Relations Department has been in high demand this last quarter. We stayed busy offering free safety presentations to our members as well as contractors. The presentations are a great way to educate your employees on the California Government Code 4216 and Cal-OSHA 1541 code. Use our presentations in your required safety meetings, as a refresher course for those who need to be reminded of the importance of **Calling Before you Dig!!**

Our Safety presentations last approximately 90 minutes and also include information on USA North background, procedures, and different ways to process your tickets, Emergency Contacts, and the 5 Steps to a SAFE excavation. To schedule a free safety presentation, call Jamie Moreno @ 925-798-9504 x 2236 or email plynn@usan.org.

Upcoming SAFE Events

To register for one of the scheduled events see website: <http://usanorth.org/USANcalendar.php>

June

South Lake Tahoe, CA 06/03/11
Antioch, CA 06/16/11

July

Alturas, CA 07/12/11
Susanville, CA 07/13/11

August

Crescent City, CA 08/09/11
Eureka, CA 08/10/11
Ukiah, CA 08/11/11
San Luis Obispo, CA 08/24/11
Bakersfield, CA 08/25/11

September

Santa Clara, CA 09/15/11
San Leandro, CA 09/29/11

October

Chico, CA 10/13/11
Turlock, CA 10/27/11

November

Las Vegas, NV TBD
Vacaville, CA 11/3/11

December

Petaluma, CA 12/1/11

When to Call 811?

- Installing a mailbox
- Putting in a fence
- Planting trees or shrubbery
- Building a patio or deck
- Excavating a new garden area

These are just a few common examples of when to call. One easy phone call to 811, at least 2 working days prior to digging, starts the process of getting your underground utility lines marked. Be SAFE Call Before You Dig!

USANorth Damage Prevention Update

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www.usanorth.org/USANcontact.html

Center's Office Number

All Extensions - - - 925-798-9504

General Manager

Mike Heyer - - - ext 2225

Administration Assistant

Linda Whitley - - - ext 2202

Operations Department

Leah Keyes ext 2237 Lynda Bloxsom ext 2235 & Ryan White ext 2338

Operations / Public Relations Manager

Don Heyer - - - ext 2238

Public Relations Assistant

Patrice Lynn Heyer - - - ext 2239

Public Relations Support

Jamie Moreno - - - ext 2236

IT Manager / Operations Supervisor

Chris Brassart - - - ext 2230

Bookkeeper

Tonie Ibarra - - - ext 2231

IRTHNet Tech Support ext

Joe West - ext 2309 Colby Heyer – ext. 2319

Mailing Address:

4005 Port Chicago Highway Suite 100

Concord CA 94520-1122

Fax: 925-798-9506

Email: usanorth@usan.org

Website: www.usanorth.org

USA North's Coverage Area:

www.usanorth.org/USANabout.html

Central & Northern California: Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, Del Norte, El Dorado, Fresno, Glenn, Humboldt, Kern, Kings, Lake, Lassen, Madera, Marin, Mariposa, Mendocino, Merced, Modoc, Mono, Monterey, Napa, Nevada, Placer, Plumas, Sacramento, San Benito, San Francisco, San Joaquin, San Luis Obispo, San Mateo, Santa Clara, Santa Cruz, Shasta, Sierra, Siskiyou, Solano, Sonoma, Stanislaus, Sutter, Tehama, Trinity, Tulare, Tuolumne, Yolo and Yuba.

Nevada: Carson City, Churchill, Clark, Douglas, Elko, Esmeralda, Eureka, Humboldt, Lander, Lincoln, Lyon, Mineral, Nye, Pershing, Storey, Washoe, and White Pine.

2011 Federal and State Holiday Schedule:

www.usanorth.org/USANabout.html

<u>Holidays</u>	<u>Date</u>	<u>State</u>	<u>Center</u>
<u>New Years Day</u>	12/31/10	CA/NV	Closed
<u>Martin Luther King's</u>	01/17/11	CA/NV	Open
<u>Lincoln's</u>	02/11/11	CA	Open
<u>President's Day</u>	02/21/11	CA/NV	Closed
<u>Cesar Chavez Day</u>	03/31/11	CA	Open
<u>Memorial Day</u>	05/30/11	CA/NV	Closed
<u>Independence Day</u>	07/04/11	CA/NV	Closed
<u>Labor Day</u>	09/05/11	CA/NV	Closed
<u>Columbus Day</u>	10/10/11	CA	Open
<u>Nevada Day</u>	10/28/11	NV	Open
<u>Veteran's Day</u>	11/11/11	CA/NV	Open
<u>Thanksgiving Day</u>	11/24/11	CA/NV	Closed
<u>Family Day</u>	11/25/11	CA/NV	Closed
<u>Christmas Day</u>	12/26/11	CA/NV	Closed

Note:

Federal holidays are printed in red and State holidays are printed in blue (the State that observes the holiday is listed under the State column). Both California and Nevada One-Call Laws, do not allow Federal or State Holidays to be included as part of the legal notice for the excavation notification. Holidays falling on a Saturday will be observed on the Friday before and holidays falling on a Sunday will be observed on the following Monday.

Excluding the eight (8) holidays underlined above the Center's hours are:

Operations Hours; M-F 6:00 a.m. to 7:00 p.m.

Office Hours; M-F 7:30 a.m. to 4:30 p.m.

Important Web Links:

- ◆ Common Ground Alliance / One Call Systems Int'l
www.commongroundalliance.com
 - ◆ USA North – (Call Before You Dig Center)
www.usanorth.org
 - ◆ California Government Code
www.leginfo.ca.gov/cgi-bin/calawquery?codesection=gov&codebody=4216&hits=20
 - ◆ California Code of Regulations (Cal/OSHA) -
www.dir.ca.gov/title8/1541.html
 - ◆ Nevada Revised Statutes -
www.leg.state.nv.us/NRS/NRS-455.html
 - ◆ Nevada Administration Code -
www.leg.state.nv.us/NAC/NAC-455.html
- Click on the link above that you are interested in and it will direct you to the appropriate site.**